Question for the client

Limitations: Time - we have 4 weeks for prototype implementation (Proof of concept)

We would like get feedback on our idea, what do you think will be useful for you or in the future.

1. Do you have any types of notification currently used or applied in you company?If so. Do you categorize your notifications?
2. What processes do you want to be notified of? Like, what are the most common problems you experience and where are they in the employee or machine?
3. Do you have any installed lighting (lamps) on the maschine to monitor the current status of the machine or to notify you if something goes wrong?
4. Is there any sound in the machine to inform a worker about an error or warning?
5. Do you use Philips product in your company? We want to make notifications using your lighting system or at least something similar? Our suggestions are Phillips Hue or Arduino?
6. What would you prefer or would like to change or maybe focus on?

New set of questions

1. How many errors and notifications are occurring regularly?
2. Which are the most common errors?
3. Do you have an API with your notifications of errors which can occur? If you do, can you provide us with it?
4. Would you prefer to have sound notifications (beeps) or speech notifications (like a voice telling what is the error currently occurring)?
5. Can you give us a scenario about an everyday situation in a factory? (for example: how many maintenance engineers are at work in the same room, or are multiple factories managed by one engineer?)